



# V-Soft's Managed Services

Leverage V-Soft's Managed Services to resolve issues effectively; increasing productivity and maximizing profitability. Spend less time on IT concerns and more time growing your business.



## Service Desk Support

V-Soft provides tier 1-3 Service/Help Desk support with workstations, servers (Windows Server, VMWare, HyperV, Linux), anti-virus, data loss prevention, web content filtering, mobile management, access point administration, peripherals, VoIP, applications, upgrades and much more.



## Licensing and Procurement

V-Soft is able to obtain licensing and hardware for less through valuable partnerships. Microsoft software licensing includes O365, Azure, OS, Server, Adobe, etc.



## Disaster Recovery Planning

V-Soft has the capabilities to assist your company with the preparation, creation and full-scale testing of a disaster recovery plan.



## Door Access Administration

The V-Soft team is able to support new or existing door access systems, including administration, backups and card/badge printing.



## Camera System Administration

The V-Soft team is able to support new or existing camera systems, including administration, video recovery and hardware additions.



## Patch Management

V-Soft ensures server and workstation patches are seamless with internal software that deploys workstation and AV patches inside or outside of business hours. Both options incorporate into your existing change control processes.



## Site/Data Center Assessment

V-Soft offers full-scale site/data center assessments, including performance, vitals, inventory and other areas when you're looking to upgrade your systems or networks.



## Backups

V-Soft provides high-quality backup solutions for servers, workstations and cloud (O365, SharePoint) through a trusted partnership with Datto. This partnership allows V-Soft to have the best pricing in the industry.

