



## CASE STUDY

# Paid Time Off Management



### Company

The Client is a multinational corporation that specializes in outsourced software development and mobile application development for businesses.



### Challenge

The Client was using a combination of emails, spreadsheets, and phone calls to document paid time off, not having a solid tool in place to track time off requests. It led to mistakes being made and employee frustration.



### Solution

Using a cloud-based ServiceNow solution, V-Soft Labs was able to streamline the company's paid time off processes into a single easy-access, desktop- and mobile-enabled platform.



### Result

Employees enjoy the benefit of consistency in their paid time off requests while management is now able to make approvals from anywhere. The Client has seen an improvement of 70% in time savings for submittals and management of time off requests in comparison to the previous paper methods. Employees have also expressed satisfaction in regards to being able to view their history and current benefits all in one location.

*"[Paid Time Off Management] is an amazing time-saving tool. It provides easy access to information for both employees and management."*

- HR Manager

Employee time savings

**70%**

## TECHNOLOGY APPLIED

ServiceNow

