



CASE STUDY

Microsoft Cloud Migration



Company

An American manufacturer of products for locomotives, freight cars and passenger transit vehicles, headquartered in Pennsylvania.



Challenge

The company was using legacy Support Central applications that didn't allow for a centralized digital workplace. They were unable to include employee portals, adoption campaigns, governance plans, Center of Excellence (CoE) and workflows in one program.



Solution

V-Soft Digital replaced the existing applications with a Microsoft Cloud-based solution, Office365 (O365), and migrated large data sets from the old platform to the new. They developed web/mobile-based workflows and dashboards with real-time information and documents that can be accessed from anywhere by internal users and external vendors with proper security protocols.



Result

This cloud solution allows employees and vendors to collaborate using any device, improving operational efficiency and increasing productivity by 46%. Real-time reporting dashboards streamline approval processes and automate previously manual tasks, improving service quality by 28%.

Increased Productivity

46%

Improved Service Quality

28%

TECHNOLOGY APPLIED

- ▢ O365
- ▢ Power BI
- ▢ Power App
- ▢ Power Automate
- ▢ SharePoint Online
- ▢ SharePoint Designer

