

# V-Soft Digital Amazon Web Services **Enterprise Proficiency. Diverse Expertise.**

# **Maximizing Investment**

V-Soft's diverse technology stack expertise drives successful Cloud migrations and implementations, delivering the results that AWS customers expect and exceeding expectations.

# **Proven Expertise**

Certified V-Soft AWS experts leverage best practices to help clients gain more from their AWS instance while ensuring custom-made solutions deliver maximum effectiveness.

# V-Soft Services

- Cloud Migration
- Database Management
- Digital Transformation Advisory Cloud Implementation Support
  - AI, Big Data, Machine Learning
  - Third-Party Integration

# **V-Soft Value Adds**

- Best practices adherence
- Diverse technology stack
- 24/7 support teams
- Rapid deployment
- Certified architects
- Advanced Partner competency

# **Case Studies**



#### Company

Leading Pharmaceuticals Company



#### Challenge

Corporate website was running on on-premise servers causing regular downtime and slow load times.



#### Solution

Implement website migration from on-premise environment to AWS Cloud Network.



#### Result

Significantly increased customer satisfaction with 200% faster load times and no downtime.



### Company

Large Consumer Goods Company



#### **Challenge**

Service Desks were passing tickets to Support Teams manually, resulting in human error and slow resolution times.



#### Solution

Apply Deep Learning algorithms to automatically predict and assign tickets to appropriate teams.



#### Result

Service Desk costs reduced by 25% and self service increased by 147%, thus increasing user satisfaction.















