

# Single-Source Communication Systems Experts

Trusted by America's Enterprises for over 20 years



V-Soft Infrastructure is a North American based company providing services to support the Fortune 500. Trusted for over two decades V-Soft brings innovative approaches to today's modern enterprise.

## Engineering Services

We develop a project-specific document of drawings and specifications, defining the cable system, LAN, pathways, spaces, power, and environmental requirements. We can take your specification, or develop our own from a previous phase of assessment and documentation. The design will take all relevant aspects into account. The power, air conditioning, racking, and how the different systems will integrate and fit inside the various rooms. We provide:

- Planning & Consulting
- Assessments & Audits
- Basis of Design (BOD)
- Design Development
- Multiple BICSI Certified RCDD experts
- Project Implementation (periodic or full-time on-site)
- AutoCAD Services
- Rack & Stack
- Wireless Survey & Design

ENGINEERING

ITS CONTRACTED SERVICES (ICS)

ITS CONSTRUCTION MANAGEMENT (ICM)

CENTRAL SERVICE DESK (CSD)

## ITS Contracted Services

Our objective in ICS (ITS Contracted Services) is to serve as the primary program owner for IMAC (Install, Moves, Adds, Changes) by delivering the utmost care and services utilizing V-Soft Infrastructure employees and subcontractors.

- Provides pre-sales support to sales and operations for IMAC engagements
- Manage operations of IMAC contracts with clients and sub contractors
- Provides low voltage installation services

**Bicsi**<sup>®</sup>  
CORPORATE  
MEMBER

## ITS Construction Management

V-Soft Infrastructure has experience managing small, large, and multi-site project engagements. The V-Soft Infrastructure ITS Construction Management service can handle as much or as little of the process as you want.

- Complete managed solution
- Project Implementation
- Project Management Services
- Quality assurance
- Proper close-out of the project



*Providing innovative solutions to today's modern enterprise*

## Central Service Desk

V-Soft Infrastructure's Central Service Desk has been built to integrate within your company's processes. Our end to end solution meets all the requirements of your SLA's (Service Level Agreements) while providing you the quality and responsiveness that today's business's demand.

- Streamlined Customer IMAC Processes
- Prompt Call Response
- Customer-Focused, Motivated
- 24/7 Customer Support

## Business Strategy

V-Soft Infrastructure is a proven and innovative professional services company providing consistent and predictable ITS services to, through, and with key direct and strategic relationships including manufacturers, distributors, rep firms, independent and subcontractors, and teaming/marketing relationships.



VSoftInfrastructure.com | 513.771.0050

11260 Chester Road, Suite 350 | Cincinnati, OH 45246